

USB Virtual Com Port Driver Installation

**Windows XP, Windows Server 2003, Windows Vista, Windows Server 2008,
Windows 7, Windows Server 2008 R2 and Windows 8**

The Installation of the the Terminal Program has a new routine that also installs the “FTDI Chip CDM Drivers” that are updated for use with the latest versions of Windows as noted in the title. The normal installation of the Terminal Program will show these third party installation screens as shown starting in step 2 below. Once installed, the drivers should automatically be accessed when the Terminal Program USB connection is made to the Altronic unit.

If it should be necessary, you can uninstall the Virtual USB port drivers by following the directions on the last page of this document titled “USB Virtual Com Port Driver Uninstallation”.

In addition, you can “Update the Drivers” as noted below starting with step 1 if the drivers should ever have to be updated.

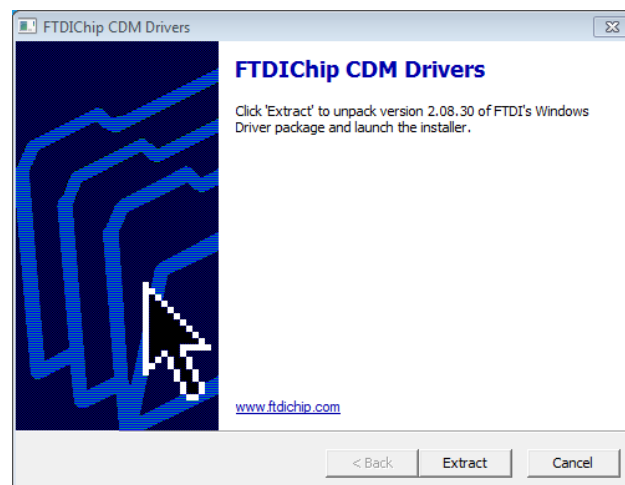
Before installation:

- Administrator access to the computer is required for this installation.
- Make sure the device is NOT connected to the PC before proceeding.

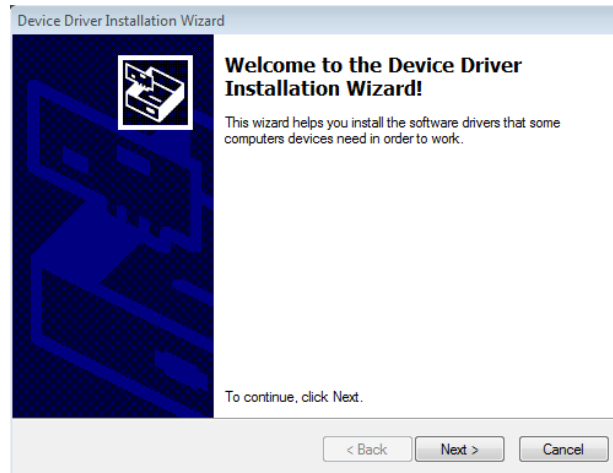
1) (Skip this step if you are Installing the Terminal Program)

If you are not signed in to the computer on an administrator account, open the *CDM vX.XX.XX WHQL Certified* executable file, right-click on it and select ‘Run as administrator’. When asked if you would like it to make changes to the computer, click ‘Yes’. This file can be found in the CDM vX.XX.XX WHQL CERTIFIED folder where the terminal program was installed

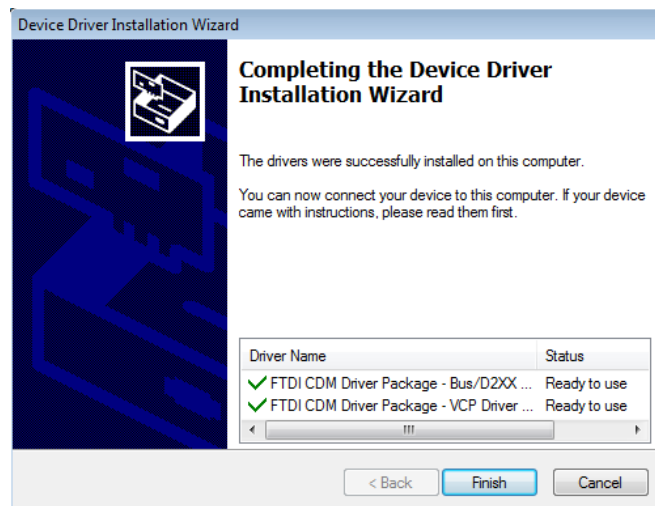
2) When the FTDI driver package opens, the following screen will appear. Click ‘Extract’.



- 3) Once extracted, the Installation Wizard will begin running. Click 'Next' to install the drivers.



- 4) When the installation completes, ensure that the drivers were successfully installed and ready to use as noted in the screen below. The device is now able to connect to the PC and be configured using the terminal program.



- 5) Click "Finish" to complete the installation.

USB Virtual Com Port Driver Uninstallation

- 1) Administrator access to the computer is required for this uninstallation.
- 2) (Windows XP, Server 2003) Navigate to Control Panel ➡ Add or Remove Programs.
(Windows Vista, Server 2008) Navigate to Control Panel ➡ Programs and Features
(Windows 7, 8) Navigate to Control Panel ➡ Programs ➡ Uninstall a program
- 3) If present, remove both Windows Driver Packages – FTDI CDM Driver Packages as shown in the blue rectangle block below.

